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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2100

Applicant: James J. Crow
Assignee: Motive, Inc.
Title: System of Automated Configuration of Network Subscribers for Broadband Communication
Serial No.: 09/653,486 Filing Date: August 31, 2000
Examiner: Uzma Alam Group Art Unit: 2157
Docket No.: MTV0017US

Austin, Texas
September 20, 2004

MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated May 20, 2004, having a shortened statutory period expiring on August 20, 2004. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a one-month extension of time, setting a new time for response of September 20, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.